OMA BAATBYGGERI AS	QUALITY ASSURANCE MANUAL I	
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## **QUALITY POLICY**

Continuous quality improvement is central in the execution of Oma Baatbyggeri's business idea and vision and is the responsibility of the company's management.

Our quality vision is to deliver products and services that satisfy our customers' needs, requirements, and expectations.

Production of our products must be based on sustainable technology and recognized methods and must be carried out by qualified personnel.

Excellent communication with customers will ensure that we receive fast and secure feedback on our delivered quality.

Our suppliers must be selected on the basis of unambiguous specifications and proven quality deliveries.

We must have a good relationship with certifying and other authorities.

We will ensure quality by delivering and documenting products and services in accordance with applicable laws and regulations, specified requirements and in line with NS ISO-9001 "Quality Management Systems".

The managing director has the overall responsibility for the quality work in the company. Respective line managers are responsible for quality, quality improvement and maintenance within their respective areas of responsibility.

The individual employee is responsible for checking their own work and reporting non-conformances in their work area, as well as proposing quality improvements.

Oma Baatbyggeri shall adapt its quality policy so that it is at all times in line with the company's organisation and operation.

Quality goals must be established and incorporated that must be measurable and achievable.

The quality policy must be evaluated by the company's management team in the annual quality management review.

**Managing Director** 

Oma Baatbyggeri a.s